



Member Agency of the



*Protection and Value
the Right Way*

To our policyholders,

As we all adapt to "social distancing" as a practical precaution for the foreseeable future, at Bowman's we will continue to focus on supporting our policyholders through this unprecedented time. We want to ensure that we will keep the lines of communication open and continue to be visible as a means of support for our policyholders, whether we do it from an open office, or by working remotely from our homes. One way, or the other, we will maintain telephone and email access, as is normal. At this point, and in accordance with our state government, which has categorized insurance as an essential business, our plans are to keep our office open.

We will be considerate of your health concerns as we schedule our work over the next several weeks. If/when we need signatures and/or require monetary payment, we will do our best to handle matters electronically. Should you need, or desire, to visit our office, we assure you, you will be entering a building that has been thoroughly cleaned/de-sanitized and maintained accordingly. We will continue to schedule visits to your location, but only if we agree there is a real benefit in doing so. Because the situation is so fluid, if you have any hesitation related to an already scheduled personal visit by our staff, please let us know and we will attempt to make a phone call or phone conference just as productive. We understand your concerns and will be flexible in our approach.

We will continue to provide support throughout this period of uncertainty. We know there are plenty of questions. Please don't hesitate to call us for help - let's keep talking. We will get thru this together.

Regards,

Jeff Edwards CIC, CPCU
President
Bowman's Insurance Group